

Present: Members - Legislators Torrey, Deleo, Klotzbach also Present: Legislators Dibble, Maha Stein, Clattenburg(zoom), Yunker, Legislature Clerk Lisa Casey, County Manager Matt Landers, Asst. County Manager Tammi Ferringer, County Attorney Kevin Earl, Mental Health – Clinical Services Director Bob Riccobono, Health Director Paul Pettit, DSS Commissioner Dave Rumsey, OFA Diana Fox, Mike Pettinella-The Batavian, Brian Quinn-The Daily News

Human Services Chair Gregg Torrey called the meeting to order at 4:30pm in the Legislature Conference Room.

Legislator Torrey appointed Legislator Dibble to fill Legislator Hawley vacancy on the committee, Motion by Deleo and seconded by Klotzbach, carried unanimously.

Minutes of the October 4, 2021 meeting were approved upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

Mental Health Clinical Services Director Bob Riccobono discussed request for approval of a Joint Legal Feasibility Agreement between Genesee County and Schuyler County. The Counties deem it appropriate and efficient to fund a preliminary legal feasibility analysis of setting up a behavioral health inter-municipal consortium (Behavioral Health Care Collaborative or BHCC) for the oversight, administration and delivery of mental health services currently administered and delivered separately by each County. There is no budget impact. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Dibble, carried unanimously.

Mr. Riccobono discussed an amendment to the 2021 Living Opportunities of DePaul contract and budget. These additional funds are the result of the increase in 2021 State Aid funding. He's requesting Legislature to authorize necessary documents to amend the 2021 contract between the County of Genesee and the Living Opportunities of DePaul. Increasing A.4312.4660.0000 Contracted Other by \$ 212.00 Increasing A.4312.3490 State Aid – Mental Health \$ 212.00. Budget Impact - increasing the budget by \$212.00, offset by an increase in State Aid in the amount of \$212.00. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

Mental Health Clinical Services Director Bob Riccobono requested an amendment to the 2021 Mental Health Association of Genesee and Orleans County contract and budget. Additional funds are the result of the restoration and increase in 2021 funding. Requesting authorization to amend the 2021 Genesee County Budget by Increasing A.4321.4660.0000 Contracted Other by \$49.00 and increasing A.4321.3490 State Aid Mental Health by \$49.00. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

Mental Health Clinical Services Director Bob Riccobono request an amendment to the 2021 WNY Heroes contract and budget. These additional funds are the result of the restoration and increase of 2021 funds. Asking for authorization to execute the necessary documents to amend the 2021 contract between the County of Genesee and WNY Heroes, Inc., and amend the budget Increasing A.4316.4660.0000 Contracted Other by \$ 20,000.00. Increasing A.4316.3490 State Aid

Mental Health by \$ 20,000.00. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

Mr. Bob Riccobono requesting approval of a contract renewal with William E. Mitchell, Psy.D. Authorizing to execute the necessary documents to implement a contract between the County of Genesee and William E. Mitchell, Psy.D.. Provision of consulting psychological services at a rate of \$175 per hour for a maximum of 275 hrs. for the period January 1, 2022 through December 31, 2022 in accordance with the terms of said contract. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Dibble, carried unanimously.

Mr. Bob Riccobono requesting approval of a contract renewal with Trica L. Peterson, Ph.D., ABPP. Requesting authorization of documents to implement a contract between the County of Genesee and Trica L. Peterson, Ph.D., ABPP. Provision of consulting psychological services at a rate of \$200 per hour for a maximum of 100 hrs. for the period January 1, 2022 through December 31, 2022 in accordance with the terms of said contract. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Deleo, carried unanimously.

Mental Health Clinical Services Director Bob Riccobono requesting approval of a contract renewal with AJL NP in Psychiatry, PLLC (Amanda J. Lewis, RN, NPP). Requesting authorization to execute the necessary documents to implement a contract between the County of Genesee and AJL NP in Psychiatry, PLLC (Amanda J. Lewis, RN, NPP). Provision of consulting psychiatric nurse practitioner services at a rate of \$115.00 per hour for a maximum of 1,300 hours for the period of January 1, 2022 through December 31, 2022 in accordance with the terms of said contract. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Deleo, carried unanimously.

Mental Health Clinical Services Director Bob Riccobono requesting approval of a contract with Virginia Wohltmann, M.D. Requesting authorization to execute the necessary documents to implement a contract between the County of Genesee and Virginia Wohltmann, M.D. Provision of consulting psychiatric services at a rate of \$185 per hour for a maximum of 1,500 hrs. for the period January 1, 2022 through December 31, 2022 in accordance with the terms of said contract. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Deleo, carried unanimously.

DSS Commissioner David Rumsey requesting to remove the resolution regarding 2022-24 burial rates for Indigent County Residents/rates for coroner requested removals.

DSS Commissioner David Rumsey requesting the hiring of a IT Operations Technician I in the Department of Social Services did request a classification review of his position. Requesting authorization to amend the 2021 Genesee County Employees' Salary Schedule by creating one position of IT Operations Technician II, CSEA Grade 12 and deleting one position of IT Operations Technician I, CSEA Grade 9 effective November 15, 2021. The difference in hourly pay for 2021 between an IT Operations Technician I and an IT Operations Technician II is \$.74/hour. With the start date of 11/15/2021. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Klotzbach, carried unanimously.

Public Health Director Paul Pettit discussed New York State Department of Health awarded the Genesee County Public Health Department \$176,662.14 in funding to promote and increase COVID-19 and other vaccine uptake and funding for COVID-19 vaccination clinic operation costs. Requesting Legislature to authorize to accept this grant award for \$176,662.14. Further requesting authorization to amend the 2021 Health Department budget to reflect an increase of \$10,000 in Appropriations Contractual Services, \$12,197 in Appropriations Program Expense to be offset by an increase of \$22,197 Federal Aid-IAP. The remaining funds (\$154,465.14) will be allocated in the 2022, 2023 & 2024 budget. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

Public Health Director Paul Pettit has received notification from New York State Department of Health that Genesee County's Children and Youth with Special Health Care Needs Program contract will be awarded in the total amount of \$23,130. Requesting Legislature to authorize to sign any necessary paperwork to accept this award for \$23,130 as specified, for the period October 1, 2021 through September 30, 2022. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Klotzbach, carried unanimously.

Public Health Director Paul Pettit presented a contract for the provision of professional accounting and auditing services. Requesting Legislature to authorize the necessary documents to enter into a contract with Venesky & Company, for the provision of professional accounting and auditing services of the Genesee County Health Department's Diagnostic & Treatment Center - AHCF Cost Report at the maximum fee of \$7,500 per reporting period, in accordance with the terms of the contract. This agreement covers the reporting years 2021, 2022, and 2023 for the term January 1, 2021 – December 31, 2024. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Deleo, carried unanimously.

The Public Health Director discussed an affiliation agreement with the University of Buffalo. Mr. Pettit is requesting Legislature to authorize the necessary documents to renew the affiliation agreement with the State University of New York at Buffalo. There is no direct cost associated with this agreement. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

Public Health Director Paul Pettit presented a contract renewal with Chittadaphone Phouthavong, RN to provide nursing services for the Genesee County Health Department. Mr. Pettit is requesting the Legislature to authorize a contract with Chittadaphone to provide nursing services for the period January 1, 2022 through December 31, 2022. Expenses will be offset with the \$342,558 in Emergency Preparedness Supplemental Funding approved for use by the GCHD. All costs that exceed \$342,558 will be offset with state aid funds. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Klotzbach, carried unanimously.

Public Health Director Paul Pettit requested a contract renewal with Mary Younge to provide nursing services for the Genesee County Health Department. Mr. Pettit is requesting Legislature to authorize a contract with Mary Younge to provide nursing services for the period January 1, 2022 through December 31, 2022. Expenses will be offset with the \$342,558 in COVID-19 Funding approved for use by the GCHD. All costs that exceed \$342,558 will be offset with state

aid funds. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Dibble, carried unanimously.

Public Health Director Paul Pettit requested a Letter of Agreement with Corfu-Darien Veterinary Clinic to deliver services related to the Rabies Program for the mutual benefit of both parties. Mr. Pettit is requesting Legislature to authorized a Letter of Agreement with Corfu-Darien Veterinary Clinic, for the provision of mutual Rabies Program related services valued up to the amount of five hundred dollars (\$500.00) per year. This one-year agreement is effective January 1, 2022 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Deleo, carried unanimously.

The Director of Public Health Paul Pettit did present a contract renewal with 3D Delivery Inc. for the provision of courier services. Mr. Pettit is requesting legislature to authorize a contract with Genesee 3D Delivery Inc., for the provision of courier services at the rate of \$1.80 per mile, for the period January 1, 2022 through December 31, 2022. Anticipated expense for this contract is \$2,500 and is included in the 2022 4010 budget. Expenses related to this contract are eligible for full reimbursement under Article 6 – State Funding for General Public Health Works. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

The Public Health Director presented a Letter of Agreement with Genesee Community College Vet Tech Department to deliver services related to the Rabies Program for the mutual benefit of both parties. Requesting Legislature is hereby authorized and directed to execute a Letter of Agreement with Genesee Community College Vet Tech Department, provision of mutual Rabies Program related services for the mutual benefit of both parties. This agreement is effective January 1, 2022 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

The Director of Public Health Paul Pettit presented a contract renewal for the provision of Environmental Hearing Officer services. Mr. Pettit is requesting Legislature to authorize a contract renewal with Thomas Graham, Oakfield, NY for the provision of hearing officer services for the Public Health Department at the all-inclusive rate of \$25.00 per hour for the period January 1, 2022 through December 31, 2022, in accordance with the terms of the contract. Anticipated expense for this contract is \$400. Expenses related to this contract are included in the 2022 4010 budget and are eligible for full reimbursement under Article 6 – State Aid. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Klotzbach, carried unanimously.

The Director of Public Health Paul Pettit did present a contract renewal for the provision of Clinical and Environmental Laboratory Services. Requesting Legislature to authorize documents to renew a contract with Erie County Public Health Laboratory to provide Clinical and Environmental Laboratory Services for the period of January 1, 2022 through December 31, 2022 at the rates as outlined in the agreement. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Dibble, carried unanimously.

The Public Health Director Paul Pettit presented an intermunicipal agreement with Livingston County Health Department to provide lead XRF inspection services. Requesting Legislature to authorize the necessary documents to renew the intermunicipal agreement with the Livingston

County Health Department, for the period January 1, 2022 to December 31, 2022. Livingston County will be billed on per-case basis, not to exceed \$8,000 or 10 cases based on the following fee schedule: \$600 per case investigation and \$200 per clearance. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

Public Health Director Paul Pettit presented New York State Public Health Law which specifies the responsibility of Genesee County to ensure direct clinical services for Tuberculosis. Monroe County operates a Tuberculosis Control Program with consulting pulmonary and critical care physicians and Certified Infection Control Practitioners for providing comprehensive medical and nursing / case management consultative service under the statutory jurisdiction of the Department of Public Health. Mr. Pettit is requesting Legislature to authorize a contract with Monroe County for Tuberculosis Consultative and Educational Services for the Genesee County Health Department for the term January 1, 2022 to December 31, 2022 at the following rates and not to exceed \$22,000 for the term of the contract Flat fee of \$4,714.76 for Electronic Health Record Access, VPN Services, IT consultations and continuing education, Telemedicine access and for ongoing clinical support including policies and procedures, QA/QI and clinical education and staff development. Direct, patient consultative services: Physician Consults is \$200/hour and RN Consults is \$ 50/hour. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Dibble, carried unanimously.

Public Health Director Paul Pettit presented a contract renewal for provision of Clinical Laboratory and Medical Treatment Services. Mr. Pettit is requesting Legislature is hereby authorized and directed to sign the necessary documents to renew the contract with United Memorial Medical Center, to provide Clinical Laboratory and Medical Treatment Services for the period of January 1, 2022 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

Public Health Director Paul Pettit presented a contract renewal for the provision of municipality representative on the Committee on Preschool Special Education (CPSE) of the Genesee County School Districts. Mr. Pettit is requesting Legislature to authorize a contract renewal with Laura Calla-Reeves, at the rate of \$42.00 per hour plus mileage, at the current IRS rate, for the provision of municipality representative on the Committee on Preschool Special Education (CPSE) in the 3-5 Preschool Special Education Program for the period January 1, 2022 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

Public Health Director Paul Pettit presented a contract renewal for the provision of forensic pathology and medico legal death investigation services. Requesting Legislature to authorize the Agreement with the County of Monroe for the term of January 1, 2022 and extending through December 31, 2022, Expenses for \$80,700 have been appropriated in the 2022 Dept. 1185 – Coroner budget. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Klotzbach, carried unanimously.

Public Health Director Paul Pettit presented a service agreement renewal for the provision of Medical Waste Services. Mr. Pettit is requesting Legislature to authorize necessary documents to renew a service agreement with Biosan Disposal, to provide Medical Waste Services for the term 11/01/21 – 12/31/21 at the cost of \$58 per box. This was approved for placement on the next

Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Klotzbach, carried unanimously.

The Director of Public Health did present a contract renewal for the provision of Sexually Transmitted Disease (STD) diagnosis and treatment services. Mr. Pettit is requesting Legislature to authorize to renew a contract with Batavia Primary Care, to provide Sexually Transmitted Disease (STD) Diagnosis and Treatment Services for the term January 1, 2022 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

The Director of Public Health presented a contract renewal for the provision of Medical Consultant Services. Mr. Pettit is requesting the Legislature to authorize the contract renewal with Alan Barcomb, M.D., services for the Genesee County Health Department at the all- inclusive rate of \$2,500/annually, paid in quarterly installments of \$625.00 for the period January 1, 2022 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

The Director of the Office for the Aging, Diana Fox presented contract renewal with Arc of Genesee Orleans Counties NYSARC Chapter, Inc. for the provision of labor and supervision to set up rooms at 2 Bank Street facility. At a rate of \$60 per day set up depending on the needs of the Office for the Aging activity schedule. Mrs. Fox requested Legislature to authorize a contact with Arc of Genesee Orleans Counties NYSARC Chapter, Inc., for the period of January 1, 2022 – December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Klotzbach, carried unanimously.

The Director of the Office for the Aging (OFA) Diana Fox presented documents for entering into a Service Agreement with Coordinated Care Solutions, Inc. (CCSI) a not –for- profit management services organization for the provision of providing OFA services to improve internal financial management and grant reporting through the development of management tools. Mrs. Fox is requesting Legislature to authorize necessary documents for Genesee County Office for the Aging, for the period of November 11, 2021-December 31, 2022 with anticipated cost not to exceed \$5,985. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

The Director of the Office for the Aging Diana Fox presented an agreement with the Genesee Senior Foundation, Inc., to accept revenue to provide clerical and administrative salary, general and maintenance support for activities of the Genesee Senior Foundation, Inc., a not-for-profit foundation serving seniors in Genesee County and home delivered meals support. Mrs. Fox requested Legislature to execute the necessary documents to enter into an agreement with the Genesee Senior Foundation, Inc., to accept revenue of up to \$4,475 - Meals on Wheels services rendered from January 1, 2022 – December 31, 2022. This was referred to Ways & Means with a recommendation for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Dibble, carried unanimously.

The Director of the Office for the Aging Diana Fox desires to continue the congregate meal site program at the Corfu Presbyterian Church location at a stipend rate of \$50 per month. Also will need proof of insurance indicating general liability insurance in the amount of at least one million dollars naming Corfu Presbyterian Church. Mrs. Fox requested Legislature authorize the contract

with Corfu Presbyterian Church, at the stipend rate of \$650 for the period December 1, 2021 through December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Deleo seconded by Legislator Klotzbach, carried unanimously.

The Director of the Office for the Aging Diana Fox discussed the Office for the Aging Advisory Council by-laws specify that the Advisory Council shall not exceed eighteen (18) members, including both Community members and Service Provider members and at least 50% of the Council members shall be Community members who are Genesee County residents age 60 and over. Members in good standing may serve a maximum of three (3) consecutive terms with each term being three (3) years in length, for a total of nine (9) consecutive years. One (1) Provider Member’s terms has expired, and is a member in good standing eligible for reappointment. Requesting Legislature appoint Nate Varland to the Advisory Council to serve a third, three year term effective January 1, 2022 through December 31, 2024. This was approved for placement on the next Legislature Agenda upon motion of Legislator Dibble seconded by Legislator Deleo, carried unanimously.

The Director of the Office for the Aging Diana Fox discussed renewal of contract with LHC Group, Inc./dba Willcare, established through RFP 2019-106 with which took effect January 1, 2019, renewable for four (4) one-year (1) periods for the provision of in-home health care needs to older adults for the NYS Expanded In-home Services for the Elderly Program, the New York State Elder Caregiver Support Respite Care Program, and the New York State Department of Health Western New York Alzheimer’s Caregiver Collaborative Grant. Mrs. Fox is requesting Legislature to execute the necessary documents with LHC Group, Inc/dba Willcare Inc, for the provision of in-home health care at the rate of \$23.67 per hour for Housekeeping/Chore (PC Level 1); \$24.27 per hour for Personal Care/Homecare (PC Level 2); and \$120.00 per visit for Nursing Supervision, not to exceed \$143,427 for the period January 1, 2022 – December 31, 2022. This was approved for placement on the next Legislature Agenda upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously

Department review by Director of the Office for the Aging Diana Fox:

**2021 OFFICE FOR THE AGING/NY CONNECTS
DEPARTMENT REVIEW HIGHLIGHTS
WHAT’S ON THE HORIZON IN THE COMING YEAR/YEARS**

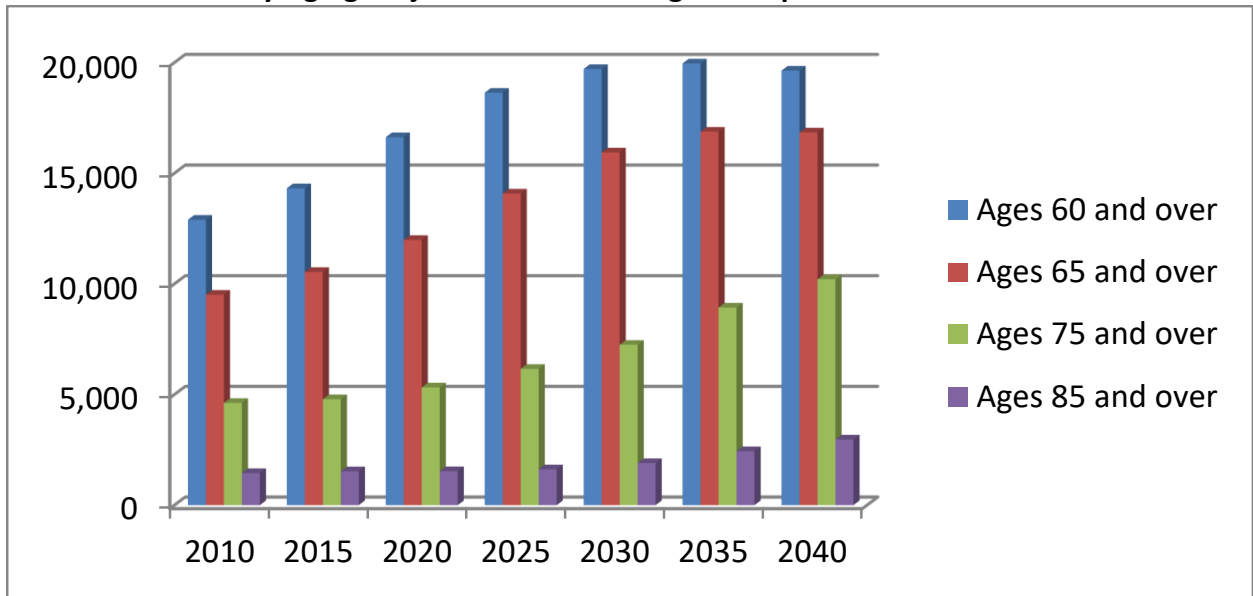
Revenue/Expense change				
<u>Adopted 2020</u>	<u>Adopted 2021</u>	<u>Proposed 2022</u>	difference between 2021 adopted and 2022 proposed	
1,267,415	1,322,753	1,385,641	(+)62,888	Salary/Fringe
24,655	20,205	24,660	(+)4,455	Equipment
738,845	727,482	903,654	(- +)176,172	Contractual
2,030,915	2,070,640	2,313,756	(+)243,116	Total Appropriation

1,750,007	1,580,316	2,013,863	(+)433,547	Revenue
280,908	490,324	299,893	(-)190,431	Net County Support
21.9	21.8	22.08	.1	FTE's

9% 24% 13% % of County Share

Trend Indicators
 Someday, we will look back on this 2020 decade and sound like Charles Dickens,
 “It was the best of times; it was the worst of times.”

**Demographics of an Increasing Aging Population:
 Genesee County Aging Projections 2010 through 2040 per NYSOFA Data Tables**



Genesee County- Demographics

	2015	2025	2040	2015-2040
Total Population	60,122	60,739	61,663	+1,541
0-17	12,838	13,117	12,966	+128
18-44	18,879	18,386	16,930	-1,949
45-59	14,025	10,675	11,914	-2,111
60+	14,380	18,561	19,853	+5,473

The U.S. Joins Other Countries with Large Aging Populations
 JONATHAN VESPA
 October 8, 2019-revised
<https://www.census.gov/library/stories/2018/03/graying-america.html>

“In less than two decades, the graying of America will be inescapable: Older adults are projected to outnumber kids for the first time in U.S. history. Already, the middle-aged outnumber children, but the country will reach a new milestone in 2034. That year, the [U.S. Census Bureau projects \[PDF\]](#) that older adults will edge out children in population size: People age 65 and over are expected to number 77.0 million, while children under age 18 will number 76.5 million.”

“By 2060, nearly one in four Americans will be 65 years and older, the number of 85-plus will triple, and the country will add a half million centenarians.” “With this swelling number of older adults, the country could see greater demands for healthcare, in-home caregiving and assisted living facilities. It could also affect Social Security. We project three-and-a-half working-age adults for every older person eligible for Social Security in 2020. By 2060, that number is expected to fall to two-and-a-half working-age adults for every older person.”

Improve Health by Addressing the Social Determinants
 National Association on Area Agencies on Aging 2019 Policy Priorities
<https://www.n4a.org/files/Improve%20Health%20by%20Addressing%20the%20Social%20Determinants.pdf>

“For 45 years, the Aging Network has developed local systems of coordinated services and supports that provide person-and-family-centered, home and community-based services (HCBS) for older adults. Services offered through AAAs include meals provided in the home and in community settings, in-home care assistance, transportation, information and referral, evidence-based health and wellness programs, medication management, case management and more.”

“Both medical and social systems must prioritize partnership and collaboration, however, if we are to be successful. One sign of this increasing connection is that in recent years, as health care costs have continued to grow, the health care sector has taken a closer look at how social issues

affect health—particularly individuals who have chronic conditions or other complications making them the most expensive to manage. These social determinants of health (SDOH) include, but are not limited to, access to housing, employment, nutritious food, community services, transportation and social support, and addressing these factors has been shown to improve long-term health and wellness outcomes”

When older adults remain in their own home/apartments/communities, they continue to significantly contribute to the community. Most of their income is spent locally.

- Currently, the number of Genesee County residents 65-plus is about 19% of our population. The percentage of this age group is expected to increase locally in the next 10-20 years. Older adults purchase goods and services from local businesses and pay sales tax.
- Starting in 2030, all boomers will be older than 65.
- Older adults employ homecare workers, home and yard maintenance workers, and other service providers.
- The median age of Genesee County is 43.3 and often falls into the “caregiver” category, also known as the “Sandwich Generation,” whereby they are caring for children and aging parents at the same time.
- Older adults are important members of charitable organizations, faith communities, and serve as volunteers for a variety of endeavors.
- Many older adults continue to work, have buying power, and pay income tax due to pensions and other retirement savings.

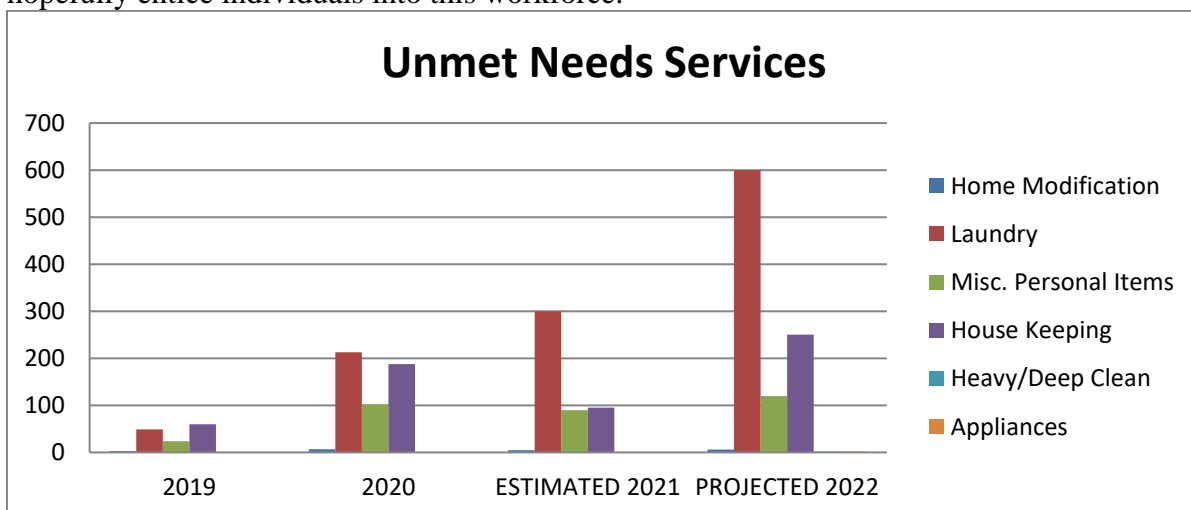
It’s important that we continue to work on building our county to be more livable; as well as creating more home and community-based supports and options, ranging from housing to in-home care to keeping older adults in our county so they may live out meaningful lives in settings with services that meet their needs.

Priority needs

It should be noted that there is not a significant change in needs from prior years with regard to our priorities, however our staffing is essentially at full capacity for current service delivery demands and these demands are only going to grow in the coming years.

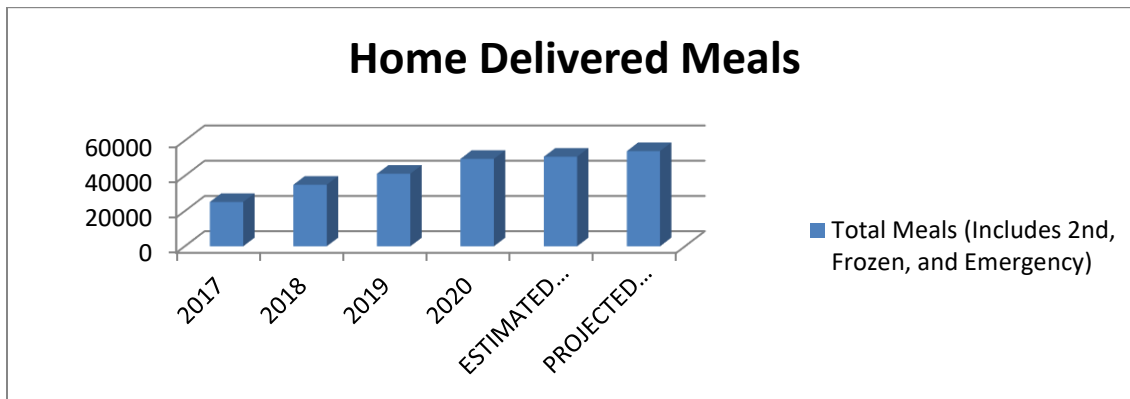


Priority Need: Funding and options to address wait lists for in-home care. **Homecare Aide availability is still critically low nationwide.** We’re fortunate to have the state “Unmet Needs” funds to come up with creative solutions to address the aide shortage, but it’s not going to solve the overall problem of those who truly need in-home aides to help with personal care, toileting, etc. Our state & federal associations will continue to advocate for better direct care worker funding and career packaging in order to hopefully entice individuals into this workforce.



Priority Need: Not surprising is the continued increase in demand for home delivered meals. With meal prices rising each year in our ARC food service contract and the increasing demographics, we are nearly at capacity for maintaining service delivery with current staffing. This staffing includes the caseworkers and drivers (both paid and volunteer.) Unless we have

funding to keep up with this demand, we will have to generate a wait list, which then puts this already vulnerable population in greater jeopardy.



Priority Need: Sustainable funding to maintain capacity to serve influx of aging baby boomers. In 2030 all boomer will be age 65 and older! Without having sustainable, potentially new, sources of funding, we will not be able to keep up with demand for information & assistance, caregiver support, community-based services, or long term planning. We’re working hard to educate the public before they reach crisis stage. **We are the only unbiased agency** for our residents who need this service, and we’re struggling to try to keep up. We’re told by clients served how helpful and valuable our services are. The request for services by clients and their caregivers became more evident with the start of the pandemic and has not slowed. We are exploring additional ways to meet the needs and wants of this population as “new older adults” enter into this demographic by growing numbers.

Priority Need: Overall support to provide information and assistance to help constituents manage the complicated health insurance system and rising health care costs resulting from increased premiums, prescription costs, and onset of chronic health conditions as they age. Office for the Aging’s wellness & recreation programs, efforts to address social isolation challenges, and services that include review of health insurance options and eligibility for financial and in-home services programs all contribute to overall health and financial wellness; keeping out-of-pocket costs contained.

Priority Need: Support to keep up with HIPAA-related requirements and regulations as well as significant training and reporting requirements. In line with state and federal Age Friendly Communities and Health Care Systems movement, NYSOFA has launched us on a path to prepare us to contract with health insurance companies and private individuals to offer our services. This is a huge leap from our historical way of doing business and will bring with it many nuances and challenges to address.

Priority Need: Full spectrum continuum of care* housing-there still is none. *i.e. independent/supportive/assisted/skilled all under one virtual umbrella. Older adults with means are leaving the county to areas that do have this type of housing to offer.

Priority Need: Explore the impact of the Opioid Epidemic on older adults. We have begun to identify the growing needs related to opioid use. Much of the impact is related to the

need for grandparents to raise their grandchildren and the impact on the often unreported financial exploitation and even thievery of older adults by their children/grandchildren to support their addiction. We attend the Opioid Task Force and are working with GCASA, DSS, and other providers to identify local need and determine potential strategies to help support older adults in the process. We also participate in the **Enhanced Multi-disciplinary Team (E-DMT)** that addresses elder abuse and financial exploitation.

Priority Need: Middle Income Senior-specific Housing Options. After some forward movement in 2019, where we worked with one owner of a subsidized unit who converted to middle income apartments and then had a waitlist for them, there has not been anything else come to fruition. This coincides with the outcome of the county's recent comprehensive housing needs assessment and indicates the need for additional supply to meet the demand.

Staffing Levels (see attached Organizational Chart)

- **Succession planning.** The attached organizational chart provides a visual of potential retirements, particularly in the next 1-4 years. We have a number of newer staff and while we do continue to cross train staff where we can, many are just learning their primary position.

Programs-Managing Continued Growth and Changes:

- **Case Management for open active case and management of the in home aide waitlist** by implementing services through “Unmet Needs” funds. This is a heavy lift, as there are numerous client assessments to conduct and many learning curves (procurement of new types of services/goods) tied to offering “creative solutions” to help people through the waiting period for in-home aides. Case management staff are about at capacity to be add new active cases, while continuing to track the needs of those on the waitlist.
- **Continue to adapt to changing trends in how we do business (revenue-generating services vs. solely working with traditional funding sources and collaborative/regional partnering).** We're seeing more and more connection to the NY State Department of Health. With that comes exhaustive reporting/HIPAA requirements, massive influx of telecommunication (e-mails, webinars, and conference calls), and training requirements which continue to consume approximately 65% of staff resources.
- **Continue keeping up with significant activity related to “No Wrong Door”** (aka NY Connects Expansion and Enhancement) deliverables including outreach, reporting, and cross agency collaboration and training. NYSOFA advises that current expanded state funds will continue NY Connects Expansion funds going forward. We're awaiting more information from NYSOFA to provide clarity to the anticipated sustainable funds.
 - **Genesee, Orleans, and Wyoming County OFA and DSS** are each engaged in MOU's with **Independent Living of the Genesee Region** to collaborate on NY Connects No Wrong Door services. We have required meetings which must be reported on and we all work together to ensure standardized NY Connects services.
 - **Client screening elements** are required with NY Connects to include anxiety/depression/substance abuse screening and referrals. NYSOFA offered some online training to implement and we will be working closely at the local level

with GCASA and Genesee County Mental Health Services to further train and shore up referral processes.

- **COVID related-** as the need for older adults to be able to receive assistance with navigating the testing and vaccination information and registration our staff has stepped up to be a resource for hundreds of people.
- **Alzheimer’s Caregiver Respite Grant** funding-extensive activity related to deliverables for this regional collaborative grant which began in 2016. A new round of RFP’s for another five years of funding is in the process of being applied for with our partners at the Alzheimer’s Association. DOH has been very pleased with our 7 county regional model with the Alzheimer’s Association in the lead role. As our population ages the number of those afflicted with Alzheimer’s will continue to grow as will in turn the need for caregiver supports and services.
- **Continued participation in contracting with Medicaid Managed Long Term Care providers for nutrition services.** Many MLTC providers have been using a once/week mail order meal delivery system vs. face to face contact to reduce their costs.
- **Manage numerous HIPAA-related requirements** tied to statewide client database system, MLTC contracts, RHIO (Regional Health Information Organization) requirements.
- Stay closely connected to applicable **Comprehensive Plan** Focus Groups to align with NY State “Age Friendly Community/Healthcare and Social Determinants of Health” priorities.

The next meeting of the Human Services Committee is Monday, November 29, 2021 at 4:30 pm.

One item under chair report -Executive Session...Employment matters leading to the appointment, employment, promotion demotion, discipline, suspension, dismissal or removal of a particular person or corporation. Entered at 5:48 PM. Motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

Executive Session Closed at 6:01 PM Motioned by Legislator Klotzbach and seconded by Legislator Dibble, carried unanimously.

The meeting adjourned at 6:02 pm upon motion of Legislator Klotzbach seconded by Legislator Deleo, carried unanimously.

Gregg Torrey 11-29-21

Gregg Torrey, Chair
Human Services Committee