

If you have a question about a regulation or policy or are concerned that something is illegal or unethical, contact us.



Examples include:

- ◆ Questionable billing, coding or medical record documentation practices
- ◆ Giving or accepting something of value in exchange for patient referrals or other business
- ◆ Inferior quality of care
- ◆ Stealing from Genesee County, a patient, employee or contractor
- ◆ Altering medical or business records
- ◆ Conduct that may be fraudulent, wasteful or abusive under the Genesee County Code of Conduct
- ◆ Any activity or business that could be interpreted as unethical or illegal

Your comments will be heard, and all reported issues will be investigated. Reports can be made without worry of retaliation or intimidation. Send written comments and reports to: Genesee County Compliance Officer, 7 Main Street, Batavia, NY 14020 or email compliance@co.genesee.ny.us OR call anyone listed below.

**Compliance Officer
Pamela LaGrou**

Pam.lagrou@co.genesee.ny.us
585-344-2550, ext. 2212

**County Legislator
Gregg Torrey**

Gregg.torrey@co.genesee.ny.us
585-344-2550, ext. 2202

**County Manager
L. Matthew Landers**

Matt.landersl@co.genesee.ny.us
585-344-2550, ext. 2204

**Assistant County Manager
Tammi Ferringer**

Tammi.ferringer@co.genesee.ny.us
585-344-2550, ext. 2200

Anonymous reports can be made 24 hours a day, 7 days a week by calling the local hotline (585) 815-7830 or NYS toll free hotline (877) 843-7283